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## Majority of drivers think all-lane-running smart motorways should be scrapped

**Six in 10 drivers (62%) think that all-lane-running smart motorway schemes should be scrapped entirely and the hard shoulder reinstated, while retaining the technology that manages traffic flows and detects breakdowns, according to research carried out for the [RAC Report on Motoring 2021](#).**

Only a quarter of the 2,600-plus drivers (24%) surveyed by the RAC support the continuation of current government policy, which is to stick to four permanent running lanes and no hard shoulder, while increasing the number

of emergency refuge areas and including extra technology to detect stationary vehicles and cameras to catch motorists who put others at risk by ignoring closed-lane signs.

Overall, most drivers (63%) do not believe the measures being implemented by National Highways to compensate for the removal of the hard shoulder – such as variable speed limits in response to incidents or to control traffic flow, closed-lane signs, SOS emergency refuge areas up to every 1.6 miles apart and technology to detect slowing or stationary vehicles – are adequate. Just 15% stated they thought they were adequate, with a fifth (21%) unsure.

The RAC research also indicates a sharp increase in safety concerns about smart motorways with 24% of drivers citing this as one of their top overall motoring concerns, up from 16% last year. Drivers over 65 expressed the most concern about the issue, with 44% listing it as their top concern. Less than half of drivers (43%) who have driven on all-lane running stretches of motorway feel safe on them, while 30% say they don't feel very safe and a quarter (24%) state they feel 'very unsafe'.

The fear of what would happen in the event of a breakdown on an all-lane-running motorway clearly weighs heavy on drivers' minds with 84% believing that safety is compromised by the permanent removal of the hard shoulder – up from 67% when drivers were last asked this in the 2019 RAC Report on Motoring.

More than six-in-ten (63%) of drivers think the typical distance between SOS areas of up to 1.6 miles/2.5km is too great, up from 55% in 2019 which explains why eight-in-ten (79%) worry they will be unable to reach one if they broke down, up from 70% in 2019. And, despite National Highways' 'Go Left' campaign introduced in March 2021, less than half of drivers (46%) say they know what to do in the event of breaking down in a live lane, almost unchanged on the 2019 figure (49%)

Drivers also lack confidence in the authorities' ability to respond to live-lane breakdowns or incidents. Just 30% of motorists say they trust National Highways' abilities to detect a stationary vehicle in a running lane and react accordingly, down sharply from 53% in 2019, while only 54% say the majority of drivers obey red 'closed-lane' signs which are used to keep traffic out of lanes where a breakdown or other incident has occurred, down from 60% two years ago.

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**RAC head of roads policy Nicholas Lyes said:**

“Our research reveals the enormous strength of feeling among drivers of all ages about the safety of all-lane-running smart motorways. But while there’s support for scrapping these motorways across all age groups, it’s highest among those aged 45 and over, with 73% wanting to see the end of these schemes.

“We’ve always had safety concerns about all-lane-running motorways and have raised these by giving evidence to two separate Transport Committee inquiries. While the Government published its 18-point action plan in 2020, the RAC has continued to push for new safety features to be introduced as quickly as possible. Although much of the plan is on track and the installation of crucial stopped vehicle detection technology is now due to be completed ahead of schedule, it seems the only thing that will truly satisfy most drivers is the re-instatement of the hard shoulder.

“The Government is therefore faced with a difficult choice between continuing to roll out unpopular all-lane-running motorways very much against drivers’ wishes or reinstating the hard shoulder, effectively creating three-lane ‘controlled motorways’ which would have the benefit of improved safety features but with less overall capacity.

“The RAC, however, believes there’s a third option worth considering which

provides increased capacity without adversely compromising safety. Rather than simply scrapping dynamic hard shoulder schemes, which only open the hard shoulder to traffic at busy times of the day, these schemes could be made the new standard as they still offer somewhere to stop away from live traffic in the event of a breakdown during quieter times, while still accommodating more traffic at busy times. They have also demonstrated very good levels of safety. What's more, all the technology that's been installed for all-lane-running would continue to be of valuable use, making dynamic hard shoulder schemes even safer.

“Arguably, all that would be needed is to repaint the solid white hard shoulder line and potentially some additional gantry signs. We would also like to see the ‘red X’ closed-lane symbol illuminated whenever the hard shoulder is not being used as a running lane alongside variable message signs indicating the hard shoulder is for emergency use only so drivers clearly know it's not in use. That way there is no confusion and anyone who has to stop due to a breakdown or incident is likely to be better protected.”

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\* The RAC Report on Motoring 2021 is based on a large-scale online survey carried out by Online95 on behalf of the RAC. In total, Online95 interviewed 2,652 UK motorists (i.e. those who hold a full, current UK driving licence, drive at least once a month and have a motor vehicle in their household). Figures are nationally representative. The survey was conducted from 3-23 May 2021, with the questionnaire taking around 30 minutes to complete.

The press office email address is [press.enquiries@rac.co.uk](mailto:press.enquiries@rac.co.uk) and media centre is at [media.rac.co.uk](http://media.rac.co.uk). **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

## About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 13 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an

expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. The RAC is also at the forefront in helping drivers make the switch to electric vehicles and leads in the development of new solutions for businesses and OEMs, partnering with the best in the motoring and mobility space.

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